

COMPANY PROFILE

1.0 Company Overview

The Elsa hotel Meru is a luxurious, magnificent hotel located in the heart of Meru County – Makutano – 100m off the Meru- Nanyuki highway, away from hustles and bustle of the town center.

Built elegantly, the hotel offers a magnificent early morning view of the glacier Mount Kenya. The hotel offers its services in a very innovative way as to ensure quality, customer satisfaction and value for money.

We at the Elsa Hotel are dedicated to be at your services while working as a team and in strict Observance of the law. Our charges are competitive and tailored to meet our clients' needs.

Our Workforce comprises of friendly, warm and well-trained individuals ready to go an extra mile to make your stay as memorable as possible.

2.0 Our Services

1) Accommodation

Our rooms are not only stylishly furnished with modern style decor but also spacious enough to Offer stylish ambiance and a closer to home feeling. We have a total of 50 Rooms, with a bed capacity of 60 pax to cater for all your personal and business need. Check-In time is 10:00 am while Check-Out Time is 10:00AM. Early check-in and late checkout are subject to availability, and can be arranged at no extra fees.

Features in the rooms include;

- Free Wifi.
- Daily Housekeeping
- Digital television sets
- Complimentary room service.
- Free Bottled Water.

2) CONFERENCING.

Our venues, six modern and spacious conference halls with a capacity of 10 pax to 1000 pax are equipped with latest technological equipment's to suite your requirements. Sparkling with innovation, our hotel conference rooms offer the perfect setting to unleash your creativity and achieve your goals. From sleek meeting rooms to



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Elsa Hotel Meru - Makutano
P.O. Box 2440-60200, Meru, Kenya

cutting-edge technology, we take care of every detail, The hotel has also synchronized all the aspects of its conference rooms with the guests needs to enable you have the best experience.

SERVICES & AMENITIES.

- Writing Pads, Pens, Flip Chart & Markers.
- Mineral Water (2 Bottles of 500ml Per Delegate)
- Mid-Morning Tea, Coffee with Snacks
- Chefs Tailored Buffet Lunch with One Soft Drink
- Afternoon Tea/Coffee Break with Snacks
- Complimentary Wi-Fi Internet Connection
- Break-away Area
- Projector Screens & PA System with six Cordless Microphones
- Power Sockets
- Technician On Call.

HALL CAPACITY WITH DIFFERENT SETUPS

| HALL | LOCATION | THEARTER SET UP | BOARD ROOM SET-UP | CONFERENCE SET UP | DINNER SET UP |
|----------------|--------------|-----------------|-------------------|-------------------|---------------|
| LILIES HALL | GROUND FLOOR | UP TO 60 PAX | UP TO 25 PAX | UP TO 40 PAX | UP TO 45 PAX |
| THE BOARD ROOM | GROUND FLOOR | UP TO 40 PAX | UP TO 20PAX | UP TO 30 PAX | UP TO 20 PAX |
| THE VIP LOUNGE | FIRST FLOOR | ---- | UP TO 10 PAX | ---- | UP TO 5 PAX |
| ROSE HALL | GROUND FLOOR | UP TO 80 PAX | UP TO 30 PAX | UP TO 60 PAX | UP TO 45 PAX |
| ELLIES HALL | FIRST FLOOR | UP TO 300 PAX | UP TO 50 PAX | UP TO 200 PAX | UP TO 300 PAX |
| THE BALL ROOM | SECOND FLOOR | UP TO 1000 PAX | ----- | UP TO 600 PAX | UP TO 700 PAX |

3) RESTAURANT;

We let your foodie dreams come alive in a tantalizing culinary extravaganza. With a warm and inviting ambiance, our skilled chefs orchestrate a feast of mouthwatering delights, meticulously curated just for you. Whether you seek a gourmet feast or a casual bite, we deliver pure culinary delight.

Our chefs artfully blend traditional recipes with modern techniques, crafting unforgettable dishes that represent the soul of the continent, taking pride in serving culinary masterpieces, crafted with passion and finesse.

Features

- Late Night Seating.
- Complementary room service
- Non-Smoking Areas Present.

- Free Parking Available.
- Credit Cards Accepted
- Child Friendly
- Take Away services.
- Wheelchair Accessible
- Vegetarian Friendly

4) BAR.

The essence sports club, a work of art with amazing lighting system that reflects on the wall, with all variety of drinks different is the newest additional in our list of services.

With a selection of cool soft music from our residential DJ, the sports bar is the perfect place for cocktail parties, birthday parties and evening meetings.

5) OUTSIDE CATERING.

The quality of service does not change with our client location, your place utility remains intact. With enough tents, portable chairs, tables and a well modernized transport services, your food will be delivered safely in a clean environment.



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